





LEGACY GIFT LIFTS "OUR HOUSE" CAMPAIGN TO 80% OF GOAL

WHAT HAS BEEN A DREAM FOR many years will soon become a reality. Renovations have begun on the recently acquired residence beside the CHPC administrative office, and a hospice house is about to take shape.

A ground breaking ceremony was held on October 16 to commemorate this important milestone. As a safety precaution, the ground breaking ceremony did not include a live audience and participation was kept to campaign and CHPC leadership. A video captured the event and includes statements by stakeholders and campaign volunteers. Please visit the CHPC website and Facebook page to view the special video.

The ground breaking ceremony featured a very special announcement, the naming of the residence for the donors who have provided a legacy gift to the Campaign. A generous gift from Stanley and Elizabeth Star will allow the residence to be named The Star Hospice House.

Photo by Lee J. Stein (continued on page 4)



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Dear Friends and Family,

FOR THE PAST SEVEN MONTHS OUR FIELD STAFF has continued to provide care for our most vulnerable in the county amidst a global pandemic. CHPC office staff have worked effectively, sometimes at home and sometimes in the office, despite the challenges presented by the coronavirus. No one has a rule book on how to work with such disruptions, but our staff has shown their compassion and dedication through it all, for which I am grateful and humbled.

Renovation of the hospice residence is underway.

There is a flurry of activity as we strive to reach our fundraising needs, establish policies, purchase furniture, and take care of many of the items that need to be addressed before the first person can be admitted.

Thank you to all the donors who have stepped forward bringing our campaign total to \$1,675,567. Large and small, these donations affirm the universal need that is perceived by members of our community for this important level of care. The pages within reveal the name that will be given to the residence in honor of the generous donors who made a legacy gift to the Campaign.

A big thank you to all the Our House Campaign committee members, co-chairs and consultants for their hard work and commitment. The community deserves much appreciation for their financial support as well—they have been incredibly generous!

We knew a few years ago that approximately one-third of our staff were nearing retirement. This fall we have three people retiring from their careers at CHPC. Be sure to congratulate Tim, Terry, and Deb K. if you see them! Thank you for your 45 years of combined service!

Shauna Anderson President & CEO

Shawa Anderson

CHPC is grateful to these corporate sponsors for supporting our events:



Community Bank N.A.

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Employee News

ACCOMPLISHMENTS



Kristine Brombacher was recognized with the 2019 Exceptional Service to Youth Award by the Winifred Crawford Dibert Boys and Girls Club of Jamestown. Kris was chosen for providing 10 years of active service with the organization, chairing the club's Youth and Adult Programs Committee, and serving two terms as Secretary.



psychology course at lamestown: Community College entitled, "Death: and Dying." The course was open to all : JCC students, and the majority of the class consisted of psychology, nursing, : and human services students. Professor: Nagel hopes to teach the class again in the future!



Julie Nagel recently taught a 3-credit: Terry Stephenson along with her husband Mitch, celebrated their 50th wedding anniversary, and asked that all gifts be donations to the CHPC Hospice House. Congrats and thank you, Terry and Mitch, for generating \$1,300 in contributions!



Carna Smith was selected to serve a two year term on National Hospice & Palliative Care Organization's (NHPCO) Ethics Advisory Council. The council focuses on ethical issues identified by the Council, the NHPCO's Board of Directors, and NHPCO members.



Rebecca Smouse recently completed her Family Nurse Practitioner Master's Degree at D'Youville College and subsequently passed her Boards on August 20th! Rebecca, the longest serving employee at CHPC, started as an HHA in 1994, and has continued her education and moved up within the organization over the years. Congrats to Rebecca on this great accomplishment!

TRANSITIONS



Deb Kamman will be retiring as an LPN after serving with CHPC for over 18 years. Deb is looking forward to going on day trips with her family and spending time with her friends. She has always considered CHPC as part of her family and hopes the relationships she's developed over the years will continue!



Tim Phelps will be retiring as a Chaplain: after almost 15 years with CHPC. In retirement, Tim looks forward to being with his wife Liz and family, and continuing to live into God's call on his life in the areas of Spiritual Direction and : Spiritual Formation.



Terry Stephenson will be retiring as an LPN after serving 14 years with CHPC. She plans to continue making draw sheets for our patients, doing her Danish Needlepainting, and is looking forward to doing some traveling.



(continued from page 1)

"The generosity of the Stars is truly inspiring," said Shauna Anderson, President & CEO of CHPC. "We are so fortunate to have been able to share the vision for our residence with them and now count them among our supporters."

During this campaign I have been overwhelmed by the caring concern of members of our community..."

Bert Rappole Campaign Co-Chair

After a little more than a year since the Our House Campaign began, CHPC campaign staff and volunteers have raised nearly \$1.7 million, about 80% of the campaign goal. The Star's recent legacy gift boosted the fundraising effort and provided renewed momentum as the Campaign enters the holiday season.



Campaign Co-Chairs, Bert and Mary Rappole



Campaign Co-Chairs Mary & Bert Rappole keep the campaign on track with their attention to detail and willingness to roll up their sleeves. It was no small assignment to oversee the Campaign, much less assure its success during a global pandemic!

"It has been a privilege for Bert and me to be part of the Our House Campaign to build a hospice residence," said Mary Rappole. "Generosity combined with compassion are evident in Chautauqua County. People want to be part of this community project."

Campaign and CHPC leadership are grateful to area foundations that provided early support during the quiet phase. The Lenna Foundation, Carnahan-Jackson Foundation, Jessie Smith Darrah Fund, Holmberg Foundation, Chautauqua Region Community Foundation and the First Niagara/KeyBank Foundations gave the campaign initial success and legitimacy. Private donations soon followed when the campaign entered its public phase in late Spring. Some donations came from people who were asked to give by campaign volunteers, while others arrived because the need for a hospice house is so important.

Reflecting on the year of fund raising that has gotten the Campaign to within striking distance of it's goal, Co-Chair Bert Rappole finds great satisfaction in leading the charge. "Palliative and Hospice care have always had special meaning to me as a physician," he said. "During this campaign I have been overwhelmed by the caring concern of members of our community who, after the public announcement, spontaneously made substantial donations to support the building of the Hospice House."



In addition to the naming of the residence, other naming gifts have been received. Tyler and Carolyn Swanson's gift will allow the naming of the family kitchen in memory of Gilbert and Florence Swanson. The deck will be named in memory of Verna and Dick Jackson thanks to Karen Goodell's 60-60-60 fundraising effort (see inset on page 6). Other naming opportunities are still available for the great room, bedrooms and fireplace. Contact a campaign volunteer or the CHPC offices for more information.

There will be dust, noise and commotion through out the spring as construction progresses..."

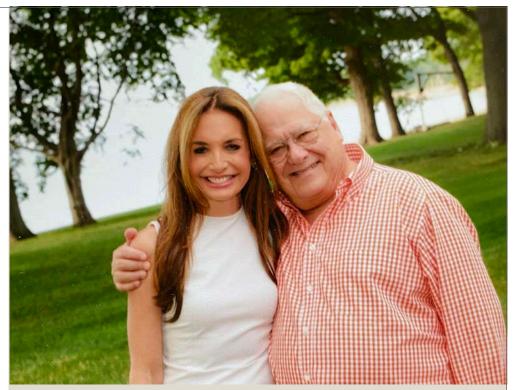
Shauna Anderson President and CEO

Having reached 80% of the campaign goal means there is still 20% or nearly \$465,000 to be raised. This is a sizable figure and far exceeds any amount raised by CHPC in an ordinary year. Keeping the community updated and engaged and informed about the project will be critical to reaching the goal.

"There will be dust, noise and commotion throughout the Spring as construction progresses," said Shauna Anderson. "This should create some excitement and engagement."

Construction is expected to be completed by June 2021 with operations commencing soon thereafter. In the meantime, the Our House Campaign

(continued on page 6)



tanley and Elizabeth Star are well known to residents of Chautauqua County. A lifelong resident of the area, Stanley devoted his career to the family fruit juice and private-label business, Cliffstar Corporation

that began as his family's 19th century winery. The Stars were active with many charities in the Northern Chautauqua community throughout their lives until the sale of the company in 2010 when they began spending more time in Naples, Florida. The Stars remain active in the Naples area charity work, as well as the advancement of the Duke University School of Law.

"We are pleased and proud to support the Our House Campaign and this very important need in our community."

Elizabeth and Stanley Star

Author, entrepreneur and motivation speaker, Jim Rohn, best summarizes the Star's feelings about philanthropy: "One person caring about another represents life's greatest value".



CAMPAIGN LEADERSHIP

An impressive group of volunteers has joined the campaign committee to help CHPC reach its goal. The volunteers include board members - past and present - and those who have been touched by hospice care:

Bert & Mary Rappole
Patty & Marty Idzik
Liz Frederick
Charles Rice
Gregory Noon
Carmen Hlosta
Ellen Luczkowiak
Kathie Cracium-Wright
Mary Jane Covley-Walker
Lori Thierfeldt
David Switala
Karen Goodell
Betsy Kidder
Karen Begier



(continued from page 5)

volunteers will be turning over stones and seeking new gifts.

If your service organization or congregation would like a Zoom presentation, please call our offices or contact us through the CHPC website.

Please consider making a donation to i for legacy donations.

the Our House Campaign. Large or small, everyone's gift will help make this exciting project a success. A donation envelope is provided for your convenience. Or stop by www.chpc.care/hh to contribute online or view the naming opportunities for legacy donations.



60km ON HER 60TH RAISES \$60,000

Karen Goodell achieved three big milestones: She raised over \$60,000 for the hospice house project by completing a 60km run-walk around Chautauqua County for her 60th birthday. Karen crossed the finish line in 8 hours and five minutes with her daughters Tori and Jennie, who completed the event with her while daughter, Catie, supported her by simultaneously completing her own 60km course at college.



Advance Care Planning: Now More Than Ever

THE COVID-19 PANDEMIC HAS BROUGHT INTO FOCUS the importance of planning for our care when we become incapacitated. As the crisis unfolded to our disbelief, and as parts of this country are now experiencing a surge in infections, we are witnessing the worst possible outcomes. Loved ones are prevented from visiting sickened family members. Patients are being triaged for ventilators which are in short supply. Emergency room physicians are getting crash courses in palliative medicine as they are forced into very difficult conversations with patients and families.

Despite these being the most difficult of times, the attention the pandemic has focused on end-of-life decisions will have a beneficial impact on our planning. If ever there was a time to consider healthcare proxies and things that matter most to us, the time is now.

Advance care planning encompasses the conversations and documentation that assure our wishes are honored when we are unable to make our own healthcare decisions. It requires thoughtful reflection and the participation of those close to you.

The Resources section of the CHPC website has links to helpful information including downloadable forms. In addition, two reputable organizations linked on our site offer excellent resources: Aging With Dignity and The Conversation Project.

If the holiday season will bring your loved ones together, consider using this opportunity to document your concerns and share them with your loved ones.

CHPC Chosen for Alpha Test

CHPC is one of only 20 hospice providers to be chosen by the Centers for Medicare & Medicaid Services (CMS) to participate in the alpha testing phase of development of the Hospice Outcomes & Patient Evaluation (HOPE) assessment.

The HOPE assessment is important to developing a set of hospice quality measures to improve outcomes for patients, their families and providers while also reducing burden on providers and clinicians. CHPC insights and feedback will provide CMS with the necessary information to further develop the HOPE assessment and its guidance in preparation for national beta testing.

"Participating in this alpha testing will allow CHPC to understand the HOPE assessment early in the process and make for a smooth transition when implementation begins," said Tom Summerville, VP of Clinical Services.

We're beefing up our volunteer corps!

Volunteers are critical to the care we provide and now we'll need more to help around The Star Hospice House. We'll need help with reception, hospitality, light cooking and errands. If you have a place in your heart for helping families at this profound time, please contact Marylo Bradish, CHPC Volunteer Coordinator, at 338-0033, x216





Memorial Tree Lighting Ceremony Scheduled for Saturday, December 5th at 6pm

Each holiday season Chautaugua Hospice & Palliative Care presents our Light A Life Memorial as a tribute to loved ones who have passed. This is a time of remembrance, not just for the families we have served, but for all community members regardless of whether or not we cared for their loved one.

There are several changes from previous years. The important changes include the LAL Service being streamed live online only (no in-person attendance), and ornament orders will only be available online.

Memorial Service and Tree Lighting Ceremony

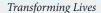
On Saturday, December 5th at 6pm we will hold our Light A Life Memorial Service and Tree Lighting Ceremony at Chautauqua Hospice and Palliative Care. This year's service will only be streamed online, in consideration of Covid-19 restrictions. The video link will be available on our Facebook page and the recording will be available on our website after the service. Our Memorial Tree and Light Towers will be illuminated at the online service.

Loved ones' names will be included in the Event Program and Light Towers. CHPC patients who have passed in the last year will be included automatically. Anyone can memorialize a loved one and have their name included if an ornament is purchased in their memory or if their name is submitted to us on the LAL event page of our website. Any community member can be included, regardless of whether or not they were cared for by CHPC. LAL programs will be available for download off the CHPC website at www.chpc.care.

Holiday Ornaments

Beautiful keepsake ornaments make wonderful gifts for the holidays. The \$50 hand-cast "Transforming Lives" ornament is hollow and made of translucent porcelain that glows beautifully when a small tree light illuminates it. The \$25 pewter "Dogwood Heart" ornament is a beautiful addition to any tree. Those memorialized with the purchase of these ornaments will be listed in our Light A Life program and on our Light Towers. Ornaments are only available for purchase on Transforming Lives the CHPC website at www.chpc.care.







Dogwood Heart



Orders must be received by November 23rd to be included in the Memorial Program and Light Towers. Orders received after December 1st may not arrive before Christmas. No walk-in purchases are allowed at our offices.

Light Towers

Beautiful light towers in the yard of our offices will be illuminated with the names of all those individuals memorialized in our Light A Life program. The towers will be revealed and illuminated at the Memorial Service and will remain illuminated throughout the holiday season for individual reflection.



Our House Campaign

The following individuals have given as of September 30, 2020 to the Our House Campaign to build a hospice residence:

Janet Adamczak Dr. Nancy Allen Daniel and Shauna Anderson Duane and Marian Anderson Martha Anderson and Betty Lou Cheney Anonymous Ted Arnn Nancy Baglia Bahgat and Laurito-Bahgat, CPA'S, P.C. Leo and Sandy Bain Duane and Emily Baker Susan Bauer Douglas and Laurie Bedient Eleanor Bedient Paul and Carol Bell Edith Benson Robert and Lora Benson George and Deanna Black Sally Black Mary Blair Kimberly Blakelock Karen Blozie Peter Boneparth Cathy Bonner Lvnn Borowiak David Boughton Donald and J. Elaine Brautigam Barbara and Jim Brady **Breast Cancer Support Group** of Jamestown Erlinda Brent Carol Brewer Arlene Briggs **Janet Briggs** Michael and Barbe Bubar

Dawn Buchenholz

Charlotte and Bryan Butler

Ellen Butkus

Frederick and Patricia Byham Caflisch Pallet and Wood

Services

Philip and Elaine Caflisch Jim and Emily Cama Annette Carlson **Beverly Carlson** Kelly Carlson

David and Marty Carnahan Carnahan-Jackson Foundation

Sheryl Carp Dennis Carr

Pat Carr and John Smith

Ioan Caruso Alice Certo

James and Barbara Chaloupka Heather Chase

Chautauqua County Municipal Clerks Assoc.

Chautauqua Region

Community Foundation Joseph and Dolores Chimera

Circulus Anne Coffman Lawrence Cohen

Craig and Becky Colburn

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Patricia Coyle

Calvin and Kathryn Critzer Chuck and Patti Crist Christine Cronin-Hurst John and Elaine Crossley

Sue Crytzer

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Jim and Karen Dakin Sarah and Craig Dana Henry R. and Julie Danielson

Marcella Danielson Erroll and Elaine Davis

Laura Dawson

Wes, Lori, Austin and Brayden Delancev

Callie, Billy, Ella, Olivia and

Rosie DeLancev **Jennifer Delancey** Kathleen Dennis Amy DeTine Andrew Dickson and Janet Chew

Daniel Dietel MD and Kathleen Jackson MD

The Dietel Family Debbie Digel Susan Dilks Tena Dills Sandra Dix Karen Dolce Tina Downey GG Dube Patricia Dubois

Dan Dumett Karen and Jean-Louis

Dumonet

Shirley Edgren Lisa Eikenburg Alice Engdahl Dorothy Erickson

ERA Team VP Real Estate and

Vacation Rentals L. Bruce and Joan Erickson

Iack Ericson Cindy Evans

William and Kathleen Evans

Barbara Fay Lenore Fiebelkorn Patricia Feighan William Finn

First Niagara Foundation Ted and Deb First Kelly Fisher

Barry Fisherman Mitchell and

Margaret Fitzgibbon Daniel Fletcher Gordon and Betsy Foe

Mary Ford

Leroy and Michele Franklin Winston Frankson

Jeffrey and Donalyn Franze Richard and Carol Franzen

Elizabeth Frederick

Karen Frick and Eleanor Frick

Sarah Fritz James Gallagher Bernard Gallagher Stan and Elaine Gallup

Terry Garcia Nickcole Garcia David and Jean Gardner Jeffrey George

Peter and Kathleen George

Joseph Gerstel Anne Gieryn Roger Gilbert Patricia Gill Dawn Gillian

Margaret and Anthony

Giordano David Glenn Patricia Goldman

Christa Goodell

The Simon Goldman Family Norm and Marilyn Gollnitz

Betsy Goodell Catie Goodell The Goodell Family Iane Goodell Jeff Goodell Family Jennie Goodell

Karen Goodell Michael Goodell Victoria Goodell William Goodell

Cheryl Opacinch Gorelick

Katie Grant Elizabeth Green Lawrence Greenberg Fred and Judy Gregory Jerry and Jane Grice Carol Grisanti

Phyllis and Matt Gromet Grant and Pamela Gross

Heather Gross Lynne Gruel Marilyn Gruel

Barbara Hannah Grufferman

Dona Gustafson

Stephen and Mary Hailer Rob and Linda Halenkamp Mark and Donna Hampton

Betty Hand

Mark and Cindy Lind Hanson Harold R. and Marlene

Hanson, Jr. Pennie Harvey Terrie Hauck William and Patricia Hazenberg

Paul and Catherine Hazzard

Patricia Heath Iulie Heflin

Rhoe and Sharron Henderson

Tina Henderson Gareth Hill Michael Hill

Paul Hlosta and Carmen

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Lisa Hooper Terrance Horner James and Cheryl Huels Lori Humphreys Chris and Elaine Hunt Donald and Mary Hustead Martin and Patricia Idzik

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Joseph Johnson Linda Johnson



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Naja Lockwood
Mike and Barb Lyons
R. William Maher
Deac and Jane Manross
Frances Marchiando
Salvatore and Kathryn

Marranca Kim Marsh Sheryl Marsh Roberta Mastrelli Stephen and Deborah Mastrelli

Gerald and Karen Mathewson Ronald and Laurie Matson Robert McClure Tom and Vikki McFall Mary Pat McFarland Bob and Carol McKiernan Carolyn McMinn Amy Mead Kris Meekins Helene Merritt Crist Michos

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Jesse Rappole

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Rosemary Rappole

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Jerold and Barbara Redlecki

Carol Reeder

Stephen and Mary Rees

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Judith Schuster Karen Schwarzwalder Robert and Janet Scott

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Margaret Stino Tonya Studley

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Julius W. Young, Jr. Sheila Youngberg

Joe Zeitler

Martha A. Zenns and Gilbert Lindahl

Mary Ziehm

Philip and Mary Ann Zimmer



In Memory Of...

The following individuals were memorialized with financial contributions between January 1 and June 30, 2020.

Robert B. Allison Nelson Almeter Ken Anderson Donald Arnold Pearl Balder Howard Baldwin Heinrich Barbknecht Harry Barkham Walter Bates William Bausum Emory and Ruth Bennett

Robin Bennett
Marlene Bentley
Terry Bentley
Johneen Berry
Joyce Beynon
Rosemary Billquist
Casima Bonfiglio
Sally Booty
Anita Boughton
Dale James Boyd
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Matilda Cusimano
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Roberto DeNoya
Jeanne DeVincent
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Dolores Dobbins
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Roger Edborg
Joe Edwards, Jr.
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Jacklyn Horn
James Horn
Carmelia Howe
Jennifer Howe
Avis Hubbard
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John and Priscilla Krantz John Krupinski Robert Krystofiak Lois Kurgan Genevieve LaTone Merle Lassen

Miles and Gloria Lasser Grace Leckliter Frances Lepp

Flossie Carr Lesch Donalf Liden Edna Liden Gaetano Lombardo Mary Lombardo Harry Ludemann Catherine Lundell Anne Marie Ann Manzella Frank Marchiando Lucy Marsela

Barbara Martin Jerry

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Margaret and Nador Maurer

Nador Maurer
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Esther McNamara
Charles Meier
Janet Meissner
Marine Menzies
Priscilla Merchant
Louis Meyers
Bernadine Miller
Paul A Miller
June Mirwald
Gladys Morse
James Musante
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Gunnard and Edna Nelson

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Bertha Moski Wernicki

Ann West Fae Wewe

Brian and Pat Whalen

Margaret Wike Edward Will Roger Wiltsie **Donald Winslow** Genevieve Wisniewski Edward Woloszyn

Josephine Wood Kathy Yanik Leigh Yates **J**ames

Margaret Youngren

In Honor Of...

George Maue Myrna Moss Bert Rappole Lois VanDette

The following individuals and organizations made undesignated financial contributions, memorials or supported our fundraising events between January 1 and June 30, 2020:

Paul Abram **Acme Appliances** Barbara Adamczak

C. Adams Addison Funeral Home Kevin and Carol Ahlstrom

Antonia Albano

Vincent and Sandy Alessi Richard Alexander and

Jill Casey Vera Allen

Michael and Lisa Allenson

Lois Almeter

American Legion #1286 Lakewood Memorial Post

American Legion #327 John W. Rogers Post Daniel and Shauna Anderson

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Gloria Arnold Beverly Arvidson Mark Axelson Kirk and Amanda Ayers

Richard and Beverly Babbage Bob and Lorraine Bailey

Carolyn Bailey

Walter and Nancy Bailey David and Abbie Balbian Claudette Baldwin

Melvin and Eunice Baldwin

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Jeffrey Barrett Marcy Bartlett

Basil Chevrolet Buick Cadillac

Elizabeth Bates

Robert and Meredith Beck

Ashley Becker Mary Beckerink Sally Beckstrom JoAnn Belcher

Mark and Karen Belcher Lee and Phyllis Belin

Lisa Belk

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John Benson

Robert and Lora Benson John Beswick and Amy

Langdon Walter Bevers Jov Bilharz Heather Blakey Blue Collar Workwear

Renate Bob

Theodore and Tracy Bogdan

Trag Bogdan Jack Boland Jennifer Bolton Gail Bongiovanni Janet Bongiovanni

Edward and Cheryl Bootey

Jennifer Booth Phyllis Bornand Bosek Bosek Mark Boudreau

Janis and Ron Bouquin Reginald and Louise Boutwell I and Deborah Bover

Sandra Bowen

Steven and Janet Bowman

Nancy Boynton Mary Jo Bradish Wyatt Brake Yvonne Brake Marion Bray

Allen Breindel Allen and JoAnn Breindel

Ron Brennan

Bruce and Marcia Bretz

Sandra Brill Randi Brmbaugh Kevin and Kristine Brombacher **Brotherhood Property**

Maintenance Arlene Buckley David and Shirley Buddenhagen

Rony and Janice Budniewski Robert and Sally Buffone Dale Burch and Charlene

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